

Helping people (and machines) understand each other: the role of formal ontology

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Summary

- Why ontologies
- What ontologies are (or should be...)
- Ontology quality
- Formal ontology and the quest for general primitives

The importance of subtle distinctions

"Trying to engage with **too many partners too fast** is one of the main reasons that **so many online market makers have foundered**. The transactions they had viewed as simple and routine actually involved many **subtle distinctions in terminology and meaning**"

Harvard Business Review, October 2001

The need for dynamic meaning mediation (and negotiation)

"Lack of technologies and products to **dynamically mediate discrepancies in business semantics** will limit the adoption of advanced Web services for large public communities whose participants have disparate business processes"

Gartner Research, February 28, 2002

Where subtle distinctions in meaning are important

- US elections: how many *holes*?
- Twin towers catastrophe: how many *events*?

...only *ontological analysis* solves these problems!!

Ultimately, communication is
among **PEOPLE**

A common alphabet is not enough...

- "XML is only the first step to ensuring that computers can communicate freely. *XML is an alphabet for computers* and as everyone who travels in Europe knows, knowing the alphabet doesn't mean you can speak Italian or French"

Business Week, March 18, 2002

Standard vocabularies are not the solution

- Defining standard vocabularies is *difficult and time-consuming*
- Once defined, standards *don't adapt well*
- Heterogeneous domains need a *broad-coverage vocabulary*
- People don't implement standards correctly anyway
- Vocabulary definitions are often *ambiguous or circular*

The key problems

- *Semantic matching*
- *Semantic integration*

Ontologies: *a magic solution?*

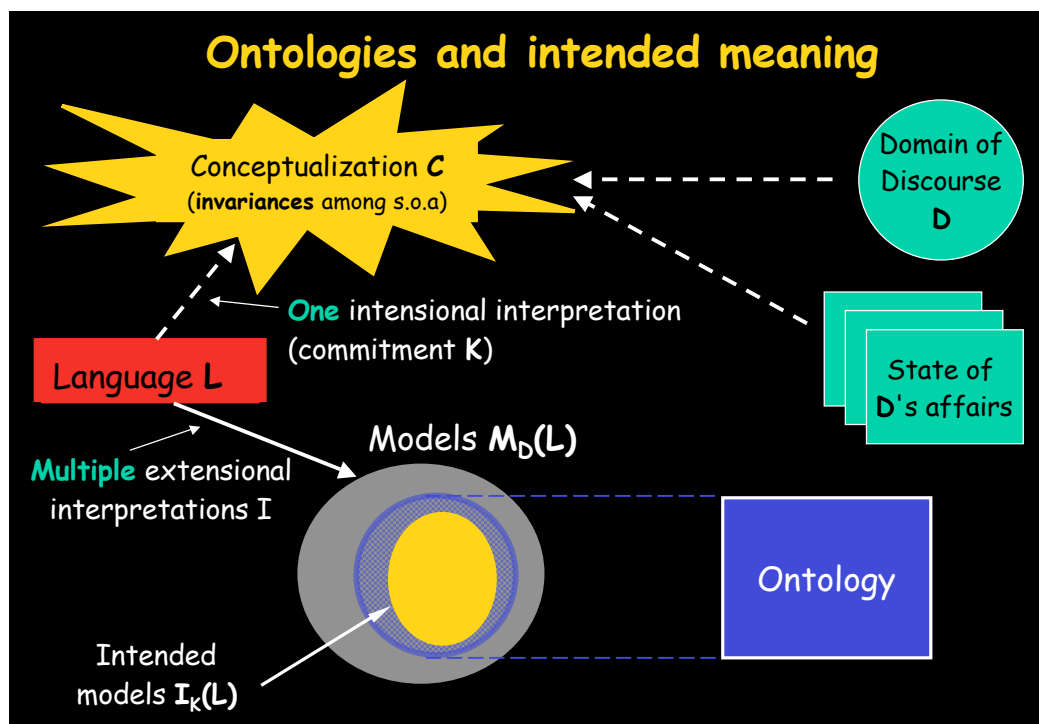
Community-based Access vs. Global Knowledge Access

different roles of ontologies

- **Community-based access**
 - Intended meaning of terms *known in advance*
 - *Taxonomic reasoning* is the main ontology service
 - *Limited expressivity*
 - *On-line reasoning* (stringent computational requirements)
- **Global knowledge access**
 - *Negotiate meaning* across different communities
 - *Establish consensus* about meaning of a new term within a community
 - *Explain meaning* of a term to somebody new to community
 - *Higher expressivity* required to express intended meaning
 - *Off-line reasoning* (only needed *once*, before cooperation process starts)

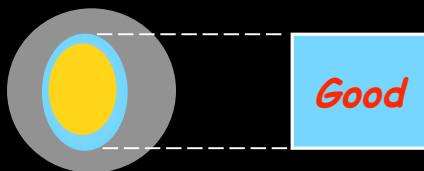
Ontology and ontologies

- Ontology (capital "o"):
 - a **philosophical discipline**:
 - The study of the **nature and structure** of **possible** entities
- An ontology (lowercase "o"):
 - a **specific artifact** designed with the purpose of **expressing the intended meaning of a vocabulary** in terms of the nature and structure of the entities it **refers** to



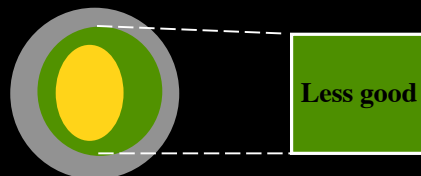
Ontology quality

Ontology Quality: Precision and Coverage



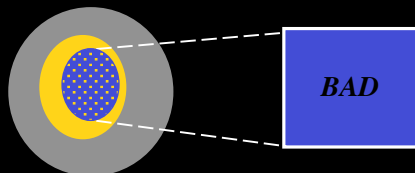
Good

High precision, max coverage



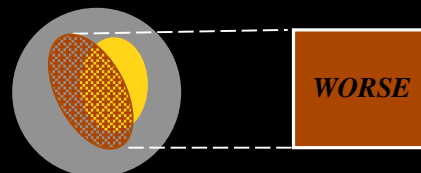
Less good

Low precision, max coverage



BAD

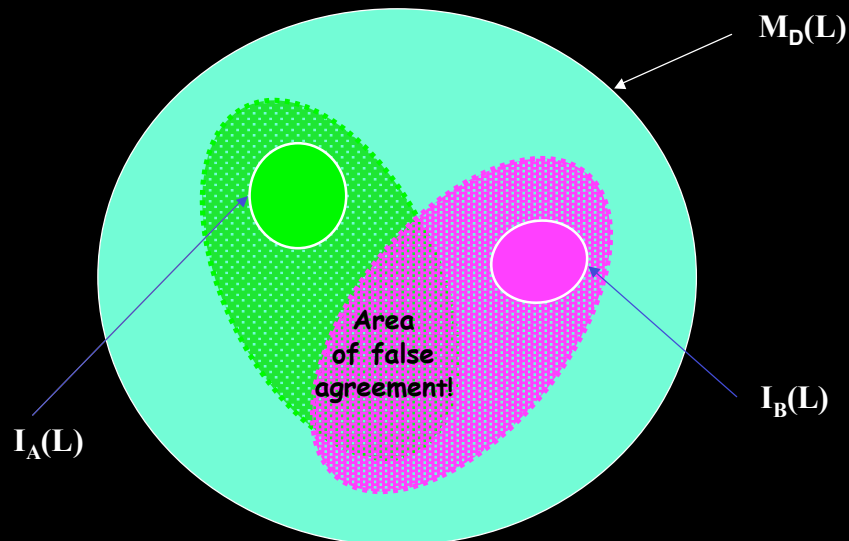
Max precision, limited coverage



WORSE

Low precision, limited coverage

Why precision is important



When precision is not enough

Only one binary predicate in the language: **on**

Only blocks in the domain: **a**, **b**, **c**, ...

Axioms (for all x, y, z):

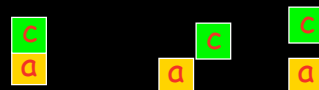
$$\text{on}(x, y) \rightarrow \neg \text{on}(y, x)$$

$$\text{on}(x, y) \rightarrow \neg \exists z (\text{on}(x, z) \wedge \text{on}(z, y))$$

Non-intended **models** are excluded, but the rules for the competent usage of **on** in different **situations** are not captured.



Excluded situations



Indistinguishable situations

Precision vs. Accuracy

- In general, a single intended *model* may not discriminate among relevant alternative *situations* because of
 - Lack of *primitives*
 - Lack of *entities*
- Capturing all intended models is not sufficient for a "perfect" ontology
 - Precision*: non-intended *models* are excluded
 - Accuracy*: non-intended *situations* are excluded

The problem of primitives

- Representation primitives vs. *ontological primitives* (against *arbitrary* interpretations)
- Let's aim at *general* primitives, similarly to what happens in mathematics: *set, relation, transitive, symmetric...*

The Ontological Level

(Guarino 94)

<i>Level</i>	<i>Primitives</i>	<i>Interpretation</i>	<i>Main feature</i>
Logical	Predicates, functions	Arbitrary	Formalization
Epistemological	Structuring relations	Arbitrary	Structure
Ontological	Ontological relations	Constrained	Meaning
Conceptual	Conceptual relations	Subjective	Conceptualization
Linguistic	Linguistic terms	Subjective	Language dependence

Formal Ontology

- Theory of **formal distinctions and connections** within:
 - entities of the world, as we perceive it (**particulars**)
 - categories we use to talk about such entities (**universals**)
- Why **formal**?
 - Two meanings: **rigorous** and **general**
 - Formal logic: connections between truths - neutral wrt **truth**
 - Formal ontology: connections between things - neutral wrt **reality**

Formal Ontological Analysis

- Theory of Essence and Identity
- Theory of Parts
- Theory of Wholes
- Theory of Dependence
- Theory of Composition and Constitution
- Theory of Qualities
- Theory of Participation
- Theory of Representation

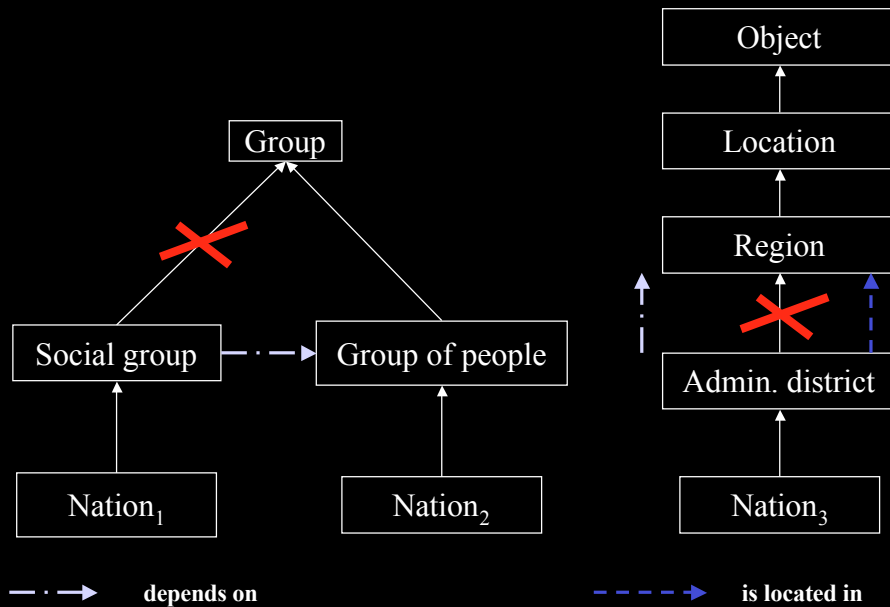
The basis for a common
ontology vocabulary



Essence and identity

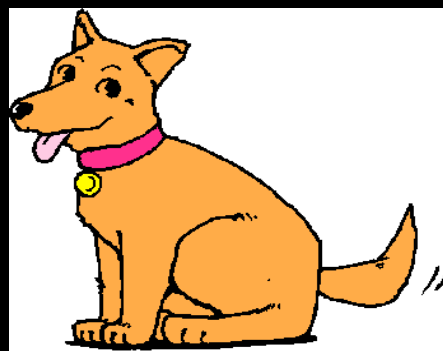
- Identity can be characterized in terms of essential properties
- Concepts with incompatible essential properties are **disjoint**
- Some properties are essential to their instances (**rigidity**)
- Rigidity is at the basis of the distinction between **types** (person) and **roles** (student)

The case of "Nation"



Identity, Unity, and Essence

- **Identity:** is this my dog?
 - Essential properties of *dogs*
 - Essential properties of *my dog*
- **Unity:** is the collar part of my dog?
 - *Being a whole* (of a certain kind) is also an essential property



Kinds of Whole

- Depending on the nature of the *unifying relation*, we can distinguish:
 - *Topological wholes* (a piece of coal, a lump of coal)
 - *Morphological wholes* (a constellation)
 - *Functional wholes* (a hammer, a bikini)
 - *Social wholes* (a population)
- * a whole can have *parts that are themselves wholes* (with a different unifying relation)

*Agreeing on conditions for identity
and unity is at the basis of *meaning
negotiation**

The need for *general* ontological primitives

No axioms, no semantics...

- No axioms, "free" interpretations
- Free interpretations = NO semantics
- Encoding primitive "formal" relations with no axioms does not solve anything
- Too much emphasis on encoding and representation, no *shared principles for axiomatization...*

Mereology

- Primitive: *proper part-of* relation (PP)
 - asymmetric
 - transitive
 - $Pxy =_{\text{def}} PPxy \vee x=y$

- Axioms:

supplementation: $PPxy \rightarrow \exists z (PPzy \wedge \neg z=x)$

principle of sum: $\exists z (PPxz \wedge PPyz \wedge \neg \exists w (PPwz \wedge \neg (Pwx \vee Pwy)))$

extensionality: $x = y \leftrightarrow (Pwx \leftrightarrow Pwy)$

Excluded models:



Foundational ontologies

- Provide a *carefully crafted taxonomic backbone* to be used for domain ontologies
- Help recognizing and understanding *disagreements* as well as agreements
- Improve ontology development *methodology*
- Provide a principled mechanism for the semantic integration and *harmonisation* of existing ontologies and metadata standards
- Improve the *trust* on web services

Mutual understanding vs. mass interoperability

An Interdisciplinary Approach

- Towards a unified *Ontology-driven Modelling Methodology* for databases, knowledge bases and OO-systems
 - Grounded in reality
 - Transparent to people
 - Rigorous
 - General
- Based on
 - Logic
 - Philosophy
 - Linguistics

DOLCE

a Descriptive Ontology for Linguistic and Cognitive Engineering

- Strong cognitive bias: *descriptive* (as opposite to *prescriptive*) attitude
- Emphasis on *cognitive invariants*
- Categories as *conceptual containers*: no “deep” metaphysical implications wrt “true” reality
- Clear *branching points* to allow easy comparison with different ontological options
- *Rich axiomatization*
 - 37 basic categories
 - 7 basic relations
 - 80 axioms, 100 definitions, 20 theorems

Conclusions

- *Subtle meaning distinctions* do matter
- *General ontological primitives* help making intended meaning explicit
- Realizing *reasons of disagreement* may be more important than forcing agreement
- A humble *interdisciplinary approach* is essential

...Is this hard?!

Of course **yes**! (Why should it be easy??)

Let's do **SCIENCE**!

Call for Papers

FOIS-2004

International Conference on Formal Ontology in Information Systems

<http://www.fois.org>



Picture courtesy of Fototeca Web del Comune di Torino

November 4-6, 2004, Torino (Italy)

Extra slides

Research priorities at the ISTC-CNR Laboratory for Applied Ontology



- Foundational ontologies and ontological analysis
- Domain ontologies
 - Physical objects
 - Information and information processing
 - Social interaction
 - Ontology of legal and financial entities
- Ontology, language, cognition
- Ontology-driven information systems
 - Ontology-driven conceptual modeling
 - Ontology-driven information access
 - Ontology-driven information integration

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Ontologies vs. Conceptual Schemas

- Conceptual schemas
 - not accessible at run time
 - not always have a formal semantics
 - constraints focus on *data integrity*
 - attribute values *taken out of the UoD*
- Ontologies
 - accessible at run time (at least in principle)
 - formal semantics
 - constraints focus on *intended meaning*
 - attribute values *first-class citizens*

Ontologies vs. Knowledge Bases

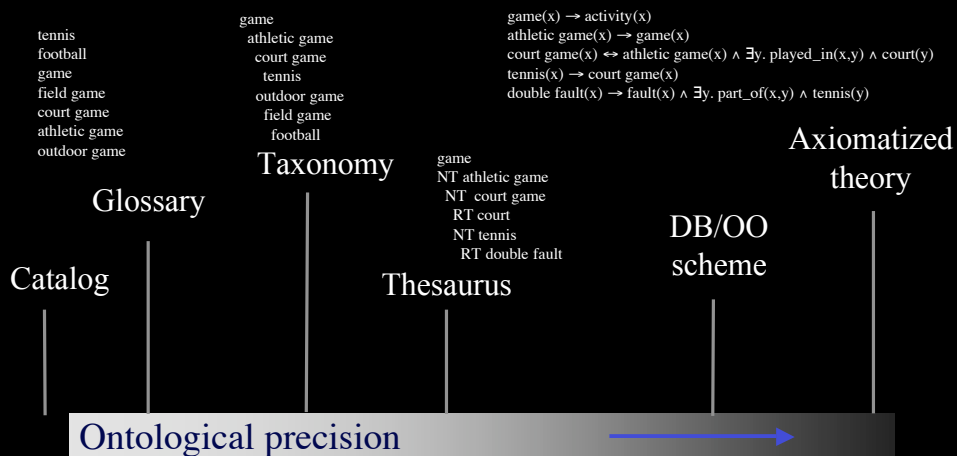
- Knowledge base
 - Assertional component
 - reflects *specific (epistemic) states of affairs*
 - designed for *problem-solving*
 - Terminological component (*ontology*)
 - *independent* of particular *states of affairs*
 - Designed to support *terminological services*

Ontological formulas are (assumed to be)
necessarily true

Ontologies vs. classifications

- Classifications focus on:
 - **access**, based on pre-determined criteria (encoded by **syntactic keys**)
- Ontologies focus on:
 - **Meaning** of terms
 - **Nature** and **structure** of a domain

Levels of Ontological Precision



Towards a practical procedure for rigorous ontology evaluation

- Determine a list of *situations* which the ontology is supposed to cover
- Document these situations by means of *illustrations* (annotated multimedia documents) showing the *agreed intended use* of ontology terms
- Make sure that for each term multiple examples and *counter-examples* are given
- Establish the *correspondence* between *situations* and *ontology models*

DOLCE's basic taxonomy

Endurant	Quality
Physical	Physical
Amount of matter	Spatial location
Physical object	...
Feature	Temporal
Non-Physical	Temporal location
Mental object	...
Social object	Abstract
...	Abstract
Perdurant	Quality region
Static	Time region
State	Space region
Process	Color region
Dynamic	...
Achievement	...
Accomplishment	

Abstract vs. Concrete Entities

- Concrete: located in space-time (regions of space-time are located in themselves)
- Abstract - two meanings:
 - Result of an abstraction process (something common to multiple exemplifications)
 - * *Not located in space-time*
- Mereological sums (of concrete entities) are concrete, the corresponding sets are abstract...

Endurants vs. Perdurants

- Endurants:
 - All proper parts are present whenever they are present (*wholly presence*, no temporal parts)
 - Exist in time
 - Can genuinely change in time
 - May have non-essential parts
 - Need a time-indexed parthood relation
- Perdurants:
 - Only some proper parts are present whenever they are present (*partial presence*, temporal parts)
 - Happen in time
 - Do not change in time
 - All parts are essential
 - Do not need a time-indexed parthood relation

Qualities vs. Features



- **Features:** “parasitic” physical entities.
- **relevant parts** of their host...
... or **places**
- Features have qualities, qualities have no features.



INTEROP panel

The key problems

- *Semantic matching*
- *Semantic integration*

Ontologies: *a magic solution?*

Same hard problems, new slogans

- 90's: enterprise integration, concurrent engineering, agile manufacturing...
 - STEP...
- More than 10 years later, we are in the same situation

Solved (?) problems at the theoretical level

Most of the representation/reasoning theoretical issues (especially concerning a single data/knowledge base)

- Management of global vs. local views
- The very idea of using ontologies and mediators for integration
- Some semi-automatic ontology learning techniques
- Some semi-automatic "ontology" alignment techniques
- Foundational work concerning the nature of ontologies
- Preliminary methodological work on ontology design
- Good deal of work on mereology, mereotopology, mereogeometry
- Some good, techniques for mining natural language

- The CIDOC experience

Open problems

- A unified conceptual modeling methodology
- Comparisons among ontologies
- Link between ontology and lexicon
- Core ontologies
- Recognize the problem of modeling content as a specific one...

How can ontologies help

- Think with interoperability in mind!